



Limited Lifetime Warranty

Since 1939, Graber has consistently held a high standard of quality for both products and service, ensuring you find the perfect, premium window treatments for your style and needs. The Graber Limited Lifetime Warranty represents a dedication to your complete satisfaction—ensuring a lifetime of beauty, excellence, and service when you need it most.

COVERED BY THE WARRANTY

Original defects in materials or workmanship for as long as the original purchaser owns the product (unless shorter periods are noted below), assuming the product was properly installed.

- All internal mechanisms, components, and brackets
- For three (3) years from the date of purchase: operating cords, pleated shades without looped tape, 2" horizontal vinyl blinds slats, and vertical blinds vanes
- For five (5) years from date of purchase: motorization components and accessories (batteries not included), draperies, fabric covered cornices and valances, soft shades and accessories, exterior solar shades (provided they are fully raised during inclement weather and windy conditions)
- Repairs under this warranty will be made with like or similar parts

NOT COVERED BY THE WARRANTY

- Normal wear and tear
- Damage caused by abuse, accidents, alterations, misuse; failure to follow instructions for measurement, installation, use, cleaning, or maintenance
- Discoloration, fading, cracking, shrinking, or stretching caused by long exposure to direct sunlight
- Slight color variation; natural variations in color, grain, or weave of natural materials
- Slight warpage of wood blinds or shutters; excessive warpage caused by high humidity
- Shipping or labor costs incurred by taking product down, re-measuring, or re-installation
- Unfinished cornices and valances; Palladian shelves
- Fabric used for "Customer's Own Material" orders

If you have additional concerns, you can reach Springs Window Fashions customer service directly at 1-800-221-6352 or windowfashions@springswindowfashions.com. Please note that SWF may defer actions on any claim for warping for a period of up to twelve (12) months from the date of the claim in order to permit acclimating to humidity and temperature conditions.

Warranty claims must be accompanied by the original sales receipt as well as details regarding the nature of the problem, location of the product, etc. Warranty claims may be submitted to the customer service center at:

Customer Service Center:

Springs Window Fashions, LLC

8467 Route 405 Highway South or PO Box 500

Montgomery, PA 17752-0500